

## **How to Send Concerns about Case School of Dental Medicine's Compliance with ADA Commission on Dental Accreditation Standards**

This is to notify you that you have the right to forward a complaint regarding our School's compliance with accreditation standards to the American Dental Association Commission on Dental Accreditation.

The Commission on Dental Accreditation will review complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental and dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

A copy of the appropriate accreditation standards and/or the Commission's policy and procedure for submission of complaints may be obtained by contacting the Commission at 211 East Chicago Avenue, Chicago, IL 60611-2678 or by calling 1-800-621-8099 extension 4653.

(Reaffirmed: 07/08; Revised: 08/02; 01/94)

### **Notice to Patients and Students**

The Case Western Reserve University School of Dental Medicine is accredited by the Commission on Dental Accreditation. Third-party comments from students and patients are welcomed by the Commission and must be received no later than sixty (60) days prior to the next scheduled site visit (October 2009). Comments must pertain only to the standards for the particular program or policies and procedures used in the Commission's accreditation process. A copy of the appropriate accreditation standards and/or the Commission's policy on third-party comments may be obtained by contacting the Commission at 211 East Chicago Avenue, Chicago, IL 60611, or by calling 1/800-621-8099, extension 4653.

Adopted: (07/95) Revised: (01/97) Updated: (08/02) Reaffirmed: (01/03) Updated:  
(02/06)